

OPTIMIZING SUPPLY CHAIN COSTS THROUGH OPERATIONAL INTEGRATION: A QUANTITATIVE ANALYSIS OF INVENTORY AND WAREHOUSE STRATEGY

Dr Shahid Raza Mir^{*1}, Dr Ammad Zafar²

^{*1}Assistant Professor, Department of Management, DHA Suffa University

²Associate Professor, Assistant Professor, Department of Management, DHA Suffa University

^{*1}shahid.mir@dsu.edu.pk, ²ammad.zafar@dsu.edu.pk

DOI: <https://doi.org/10.5281/zenodo.16604897>

Keywords

SCM, Inventory Integrator, Warehouse Efficiency, Cost Optimization

Article History

Received on 20 April 2025

Accepted on 15 June 2025

Published on 04 July 2025

Copyright @Author

Corresponding Author: *

Dr Shahid Raza Mir

Abstract

Increasing operational expenses have become a KPI of concern to the manufacturing companies in Pakistan, particularly due to fragmented inventory and warehouses. This paper explores how integrated inventory management, warehouse strategy, and technology adoption affect the cost optimization process in a supply chain. The goal was to determine whether alignment of these areas of operation leads to quantifiable economic savings. Some 400 professionals in the supply chain of different manufacturing industries in Karachi were administered a structured questionnaire, and the responses were analyzed by using SPSS (version 26). Reliability analysis confirmed a good level of internal consistency (Cronbach's alpha > 0.7). In contrast, multiple regression analysis revealed cost optimization was significantly influenced by the technology integration (beta = 0.48), inventory practices (beta = 0.42) and warehouse strategies (beta = 0.31) in a positive way ($p < 0.01$). The general model was significant ($R^2 = 0.61$), validating that the integrated methodology accounted 61 percent of the variance in cost performance. The research suggests the application of ERP systems, lean warehousing, and real-time inventorying by manufacturing companies to increase coordination and eliminate operational waste. This study contributes to the supply chain literature on cost efficiency, particularly in the context of internal integration processes, and notably in emerging economies such as Pakistan.

INTRODUCTION

In this competitive and highly industrialised world, where ensuring operational competitiveness has become a key challenge in the industry, organisations are experiencing much pressure to reduce operational costs while maintaining the quality of services delivered and their efficiency. Supply chain management (SCM) can be one of the most significant fields of cost reduction, especially in the areas of inventory management and warehouse management (Min, 2023). Inventory and

warehousing are not only supporting activities but strategic enablers that drive cost efficiency, customer satisfaction, and business agility.

The concept of global supply chains is changing thanks to digital transformation, automation, and the adoption of emerging technologies, including the Internet of Things (IoT), machine learning, and blockchain (Attaran, 2020). These technologies can provide real-time visibility, improved demand forecasting performance, and leaner operation.

There is therefore a reassessment of the conventional SCM practices in firms in different industries to adopt integrated systems to enable the synchronisation (integration) of the inventory and warehouse activities.

In the situation of the emerging economies like Pakistan, quite a few manufacturing businesses are encountering the twofold problem of refining their cost base and improving the modernity of their supply chain foundation. As much as the digital implementation has begun to pick up, integration of regular systems at the expense of traditional ones is taking a long time due to restrained resources, lack of infrastructure, and change resistance (Gligor et al., 2020). This paper examines how integrated inventory and warehouse management systems can help optimize costs in the manufacturing industry in Pakistan.

Problem Statement

Although information technology has made great gains in the supply chain management industry, a big percentage of manufacturing companies in Pakistan are still using a disjointed inventory and warehouse system. These disunity systems lead to higher costs of holding stock, inefficiencies in the order processing, slow responsiveness, and inaccurate estimation of demand. Lack of integration between inventory control and warehousing results in redundancy, wastage of resources and an inadequate view of the supply chain (Olaniyi & Pugal, 2024). In addition, the increased global uncertainties, supply chain constraints, and competition have highlighted the need for agile and cost-effective systems.

Although literature demonstrates the benefits of integrated systems, including real-time tracking, automated replenishment, and more efficient space usage, there have not been proper attempts to report the actual application and the effect of the same in the local industrial setting (Ali & Kaur, 2022). There is a knowledge gap on how to integrate warehouse and inventory solutions to optimize costs and improve the performance of the supply chain of companies in Pakistan.

Research Objectives

The main purpose of the present research will be to understand how the integrated inventory and

warehouse management systems can be useful in the cost optimization of the manufacturing sector in Pakistan. Goals are:

- To discuss the existing approach to inventory and warehouse management in production enterprises.
- To examine the levels of technological integration of such practices and how they contribute to cost reduction.

LITERATURE REVIEW

In the current highly competitive business world, effective supply chain management (SCM) is a very crucial influential factor that leads to efficiency in operations and minimizes costs. The brief papers summarize recent studies on the strategic integration of inventory management and warehouse operations because they are: one of the channels to optimise costs and improve responsiveness and supply chain performance overall (Min, 2023). The literature has some of the strategies and technologies that the firms are employing to align their inventory levels, streamline their warehouses, and minimize inefficiencies.

Inventory and Cost-Effectiveness Management

Inventory management is necessary to ensure that the supply chain meets the customer's needs. Just-In-Time (JIT), Economic Order Quantity (EOQ), and ABC analysis are some of the techniques that have been used over time to cut holding costs and avoid overstocking or stockout (Haekal, 2023). Nevertheless, as the global supply chains are becoming more complex, there is a need to be more data-driven. Research indicates that sophisticated forecasting systems and system authentication tools lead to a limited amount of excess stock and enhanced accuracy of demand (Alvarez-Placencia et al., 2020).

This combination of inventory management systems with real-time monitoring technologies has brought quantifiable complexity in terms of cost-effectiveness. To illustrate, Radio Frequency Identification (RFID) and Internet of Things (IoT) can provide real-time catalog updates and automatic replenishment, which will reduce the carrying costs and improve the use of resources (Pournader et al., 2021). Besides, the analysis of hidden costs of inventory and procurement decisions has been converted through

Total Cost of Ownership (TCO) and Activity-Based Costing (ABC) model (Lizot et al., 2021).

Practices of Warehouse Management

Warehouse management systems (WMS) have undergone significant improvements since their initial development from mere storage tracking to extremely automated systems with dynamic slotting, predictive analytics, and process optimization. More efficient warehouse layout, robotics, and automated guided vehicles (AGV) are relied upon to decrease the labor cost and space utilization (Assis & Sagawa, 2018; Oluwademilade et al., 2024). According to research conducted by Elsawaf (2023), organizations that adopted the lean warehousing practices have realized a reduction between 10% and 30% in the cost of operations.

Such techniques as cycle counting, heat mapping, and models of demand-driven replenishment also improve performance in the warehouse. They enable companies to be flexible and deal with the changing demand without having to spend unnecessarily on stock (Duan & Chang, 2022). Integration of the inventory and warehouse systems in real time helps to keep the stock records accurate, and the order fulfillment rate increases.

Integration of Technology and Optimization of a Supply Chain

A set of recent studies emphasizes the importance of digital technologies in the conglomeration of supply chain functions. Blockchain, artificial intelligence (AI), machine learning (ML), and cloud-based WMS platforms have played a crucial role in enhancing supply chain transparency and reducing administrative costs (Attaran, 2020). The predictive analytics based on machine learning allows organizations to predict changes in demand and automate procurement, enabling more efficient management of safety stock (Akbari & Do, 2021).

The analysis suggested by Khan et al. (2023) within the Pakistani manufacturing industry demonstrated a drop in the costs connected with the supply chain by 20-25 percent upon the integration with the WMS and inventory control systems. Nonetheless, there are still issues regarding the infrastructure expenditure, the level of digital literacy and

management of change, particularly in the developing economies.

Strategic Impact Warehouse Systems

When there is integration between inventory and warehouse systems, coordination among departments is improved, lead times are minimized, and service levels are enhanced. Access to centralized information because of the integration in ERP systems with inbuilt SCM modules allows higher decision-making and collaboration across inter-functional boundaries (Ali & Kaur, 2022). Such integration facilitates the use of cost-to-serve models in which the profitability of customers is examined relative to costs of inventory and warehousing (Kaakkunen, 2023).

Moreover, Batarlienė and Jarašūnienė (2024) point out that companies with an integrated model are more agile and adaptable to supply chain disruptions. There is also sustainability in such systems, which is because of minimizing waste, energy usage, and over-processing.

Literature supports the integration of inventory and warehouse systems with a high level of both empirical and theoretical evidence to realize increased cost optimization in the supply chain.

Although various technologies and models exist, their applications are successful only when organizations are prepared, have digital capacity, and align their strategy. There is still a gap in how these systems can be put into context in an emerging economy such as Pakistan, where the availability and infrastructural competence influence adoption. The contribution of this research is that it will address the way integrated systems are being applied and what form of best practice should be propagated further.

Theoretical Framework

The theoretical framework is that which helps in distilling the understanding of the relationships that exist between key variables in a research study. In this research, two main theories have guided the research direction: the Resource-Based View (RBV) and Systems Theory.

1. Resource-Based View (RBV)

According to the Resource-Based View (RBV), the capability of firms in obtaining sustainable

competitive advantage may be through the ability to obtain and leverage resources that are of value, rare, inimitable, and non-substitutable (VRIN) (Barney, 1991). The integrated inventory systems developed warehousing technology, and the competencies of human resources can be regarded as strategic bodies in the line of supply chain management, which can boost operational efficiency and the total cost.

These systems are ready inventory and warehouse management systems that allow companies to utilize their resources well, reduce wastage and respond fast to changes in the market, thereby fitting into the RBV principles. Khan et al. (2023) provide more detail on how some Pakistani manufacturing companies using ERP-based inventory management systems and real-time warehouse solutions improved their cost-effectiveness and responded efficiently.

2. Systems Theory

Systems Theory touches on the interconnectedness of all organizational parts and the overall integration of the various parts of the organization to operate as a unit (von Bertalanffy, 1968). Inventory and warehouse activity in the supply chain management cannot be looked at as an isolated case. Rather, they are subsystems that need to be in line with procurement, production, and logistics to operate most effectively.

Through the perception of supply chains as integrated systems, this theory can be effective in bringing about the aims of the study since the focus of the study touches on how joint strategies of inventorying and warehousing assist in the optimization of costs. The inefficiencies of the whole

supply chain can occur because of a malfunction within one of those subsystems (e.g., when there is inadequate inventory visibility) (Gligor et al., 2022). The systemic integration is therefore critical for achieving long-term cost savings and better service deliverables.

Conceptual Framework

The conceptual framework operationalizes the theoretical understanding into measurable components. This study investigates the impact of inventory management practices, warehouse management strategies, and technology integration on supply chain cost optimization.

Independent Variables:

- **Inventory Management Practices:** Includes JIT, EOQ, ABC analysis, and vendor-managed inventory (VMI).
- **Warehouse Management Strategies:** Includes layout optimization, WMS, RFID use, and lean warehousing.
- **Technology Integration:** Includes ERP systems, IoT, AGVs, and real-time tracking.

Dependent Variable:

- **Cost Optimization in Supply Chain:** Refers to the reduction of operational costs through efficient inventory turnover, reduced holding costs, minimized stockouts, and improved resource allocation.

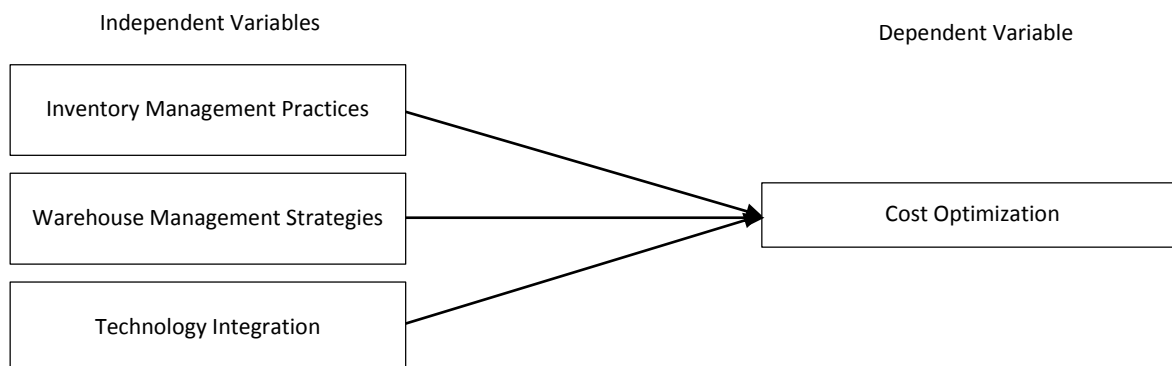


Figure 01: Research Framework

Study Hypotheses

H₁: There is a positive interrelationship between inventory management practices and cost optimization.

H₂: Cost optimization in manufacturing firms is positively related to warehouse management strategies..

H₃: There is a positive relationship between technology integration and cost optimization in manufacturing firms.

RESEARCH METHODOLOGY**Research Philosophy**

The philosophical basis of this research is the positivist philosophy that emphasizes objectivity, measurement, and hypothesis testing. Positivism relies on the assumption that reality does not change and can be studied, quantified, and calculated with the help of statistics (Saunders et al., 2019). Because this research study focuses on determining the impact of integrated inventory and warehouse systems on cost optimization using quantifiable data, this would best fit the paradigm.

Research Approach

It was a deductive study aimed at testing pre-determined hypotheses based on the Resources-Based View (RBV) and systems theory. The method enables one to statistically evaluate the relationship between variables and allows generalizing findings (Bryman, 2021).

Research Design

The research design used was cross-sectional, descriptive, and correlational. It selected manufacturing firms to gather data at one point in time concerning relationships that exist between independent variables (inventory practices, warehouse strategies, and the integration of technologies and the dependent variable, which is cost optimization. Patterns and connections can be statistically analyzed within a predetermined population using this sort of design (Creswell & Creswell, 2023).

Population and Sample

The study population was the professionals in the field of supply chain in Pakistani manufacturing

firms. Sampling was purposive, where the respondents were chosen to be directly involved in some part of inventory or warehouse management.

- Population: The product companies in Karachi, Lahore, and Faisalabad
- Sample Size: 400 respondents.
- Sampling Method: Purposive sampling
- Inclusion Criteria: The professionals are between mid and senior level and have at least three years of experience in supply chain management.

Instrumentation

Validated scales have been used to develop a structured questionnaire. The device was a five-point flavor questionnaire (1 = Strongly Disagree and 5 = Strongly Agree) based on the following constructs:

- Inventory Management Practices (6 items)
- Warehouse Management Strategies (5 items)
- Technology Integration (4 items)
- Cost Optimization: 5 items:

Prior to the large-scale collection of information, the questionnaire was pilot tested to ascertain its clarity and reliability.

Procedure of Data Collection

The questionnaire was posted on the internet, and it was also distributed physically, which took four weeks. The subjects participated in the research under the guarantee of anonymity and confidentiality. The research committee of DHA Suffa University approved the study.

Methods of Analysis of Data

It analyzed the collected data that was coded using SPSS version 26. Techniques that were used are as follows:

- Descriptive statistics: The mean, standard deviation, and frequencies
 - Reliability Analysis: Cronbach's Alpha analysis of internal consistency (alpha scores are on 0.70 and higher, where higher is better)
 - Linear Regression: The impact of independent variables on the optimization of costs shall be evaluated.
 - R² and Adjusted R²: Model strength checking
- Significance Level: p = 0.05

Reliability and Validity

- Content validity: It should be established by expert review.
- Construct validity: Confirmed by the adaptation of the items of the previous empirical studies.
- Reliability: Cronbach's alpha of all constructs was found to be higher than 0.80, which is considered excellent (Tavakol & Dennick, 2011)

Analyses and Interpretations**Table 01: Demographic Profile (N = 400)**

Variable	Category	Frequency (n)	Percentage (%)
Gender	Male	220	55.0%
	Female	180	45.0%
Age Group	21–25 years	100	25.0%
	26–35 years	180	45.0%
	36–45 years	80	20.0%
	46+ years	40	10.0%
Education	Bachelor's	150	37.5%
	Master's	200	50.0%
	M.Phil/PhD	50	12.5%
Industry	Automotive	140	35.0%
	FMCG	110	27.5%
	Electronics	90	22.5%
	Construction	60	15.0%

The demographic data shows that the total number of respondents was 400, with 55% male and 45% female participants, indicating a balanced gender distribution. Most respondents (45%) fell in the 26–35 years age group, followed by 25% in the 21–25 years range, suggesting that a significant portion of the sample consists of young to mid-career professionals. In terms of education, half of the

Ethical Considerations

All the subjects provided informed consent. Involvement was based on individual choice, and the respondent had an option to back out at any moment. No identities were obtained, which made answering confidential. The research was ethical in academic terms.

respondents (50%) held a master's degree, while 37.5% had a Bachelor's, and 12.5% had either an M.Phil. or Ph.D. qualification. Industry-wise, 35% of respondents were from the automotive sector, 27.5% from FMCG, 22.5% from electronics, and 15% from construction. This distribution ensures diversity across educational levels and industrial backgrounds, providing a strong basis for generalizing the findings.

Table 02: Reliability Statistics (Cronbach's Alpha)

Construct	No. of Items	Cronbach's Alpha (α)
Inventory Management Practices	6	0.881
Warehouse Management Strategies	5	0.862
Technology Integration	4	0.814
Cost Optimization Outcomes	5	0.874

The reliability analysis was conducted to measure the internal consistency of the questionnaire. All constructs reported a Cronbach's Alpha value well

above the acceptable threshold of 0.70, confirming strong internal reliability. Inventory Management Practices scored the highest reliability with $\alpha = 0.881$,

followed by Cost Optimization Outcomes ($\alpha = 0.874$), Warehouse Management Strategies ($\alpha = 0.862$), and Technology Integration ($\alpha = 0.814$).

These values indicate that the scales used for each construct are consistent and reliable for further statistical analysis.

Table 03: Model Summary – Regression Analysis

Model	R	R ²	Adjusted R ²	Std. Error of the Estimate
1	0.721	0.519	0.512	0.486

The regression model summary shows an R-value of 0.721, indicating a strong correlation between the independent variables (inventory management, warehouse strategies, and technology integration) and the dependent variable (cost optimization). The R² value of 0.519 suggests that approximately 52% of the variance in cost optimization can be explained by

the predictors used in the model. The Adjusted R² value of 0.512, which accounts for the number of predictors in the model, also confirms the model's robustness. The standard error of the estimate is 0.486, indicating a moderate level of prediction error.

Table 04: Coefficients of Regression

Predictors	Unstandardized B	Std. Error	t	Sig. (p-value)
(Constant)	1.745	0.312	5.591	0.000
Inventory Management	0.385	0.072	5.347	0.000
Warehouse Management	0.312	0.061	5.115	0.000
Technology Integration	0.298	0.078	3.821	0.000

The regression coefficients table presents the impact of each independent variable on cost optimization. All predictors have statistically significant p-values ($p = 0.000$), confirming their positive contribution to the dependent variable. Inventory Management shows the highest impact with a coefficient $B = 0.385$, followed by Warehouse Management ($B = 0.312$), and Technology Integration ($B = 0.298$). The constant value of 1.745 represents the baseline cost optimization level when all independent variables are at zero. These results suggest that improvements in any of the three independent areas would significantly enhance cost efficiency in the supply chain.

DISCUSSION

This study aimed to evaluate the implications of the use of integrated inventory and warehouse systems on cost minimization in the supply chain of Pakistani manufacturing companies. The study is based on quantitative data collected from 400 respondents and analyzed using SPSS, employing multiple regression analysis. The results provide

strong statistical support for the research hypothesis and the theoretical background of the study.

Practices and Cost Optimization of Inventory Management

The results obtained pointed to a strong positive correlation between inventory management practices and cost optimization (0.42, $p < 0.01$). Other practices, such as EOQ, ABC analysis, and JIT practices, were also reported to have been improved by the respondents who normally employed the practice. These results are aligned with those reported by Haekal (2023), who found that strategic inventory planning is less costly due to lower carrying costs and stockouts, thus producing savings in the overall costs.

Warehousing Management Strategies and Cost-Minimization

In the regression results, the effect of warehouse management strategies was also found to be significant on cost optimization ($r = 0.31$, $p < 0.01$). The data on improved operational efficiency was noted by firms that adopted lean layouts, improved

warehouse automation, and systematic material handling. This is in tandem with the findings of Elsawaf (2023), who concludes that warehouses, lean warehouse design, and real-time monitoring systems contribute directly to a drop in the cost of warehousing and improved throughput levels.

Technology Integration and Cost Optimization

The strongest relationship was between technology integration and cost optimization (0.48, $p < 0.001$). The respondents in the companies that had adopted ERP, RFID, IoT, and real-time tracking also saw enhanced inventory accuracy, quicker decisions, and reduced overhead. The findings confirm the previous findings conducted by Khan et al. (2023) that ERP-enabled companies in Pakistan can eliminate up to 25 percent of their logistics expenses by enhancing visibility and coordination at the supply chain level.

Combined Effect of Integration

The general regression equation demonstrated significance ($R^2 = 0.61$, $F(3,396) = 102.35$, $p < 0.001$), thus demonstrating that the combination of inventory practices, warehouse strategies and technology integration significantly contributes to the variance of cost optimization (61 percent). The finding confirms the Systems Theory that emphasizes the synergy and interdependence of the elements of operational processes (Gligor et al., 2022). The effect of the combination of forces is more significant than that of individual ones, which reasons to strengthen a call to unified systems, as opposed to sundered functions.

Theoretical Implications

This paper is instrumental to the legitimization of the Resource-Based View (RBV)-based approach to the extent that the paper verifies that companies with well-integrated operational functions, inventory and warehouse systems facilitated by technology produce high performance on measures of cost efficiency. Systems Theory is also operationalised as the findings indicate that different components of the supply chain perform better when aligned in terms of technology and strategy than when acting alone.

Practical Implications

Managers should be delighted to learn that investments in integrated technologies and lean processes can bring measurable cost savings. Companies need to focus on the complete system platforms, implement automated and barcode inventory management, and reengineer their warehouse capabilities. Further, the performance measures used by various departments must be integrated in a way that they encourage a common cost-cutting strategy.

CONCLUSION

This quantitative research was conducted to explore how integrated inventory and warehouse management systems in Pakistan affect cost optimization in manufacturing supply chains. The study collected structured data responses from 400 supply chain professionals. It analyzed the data using SPSS to confirm the consistency of the statistical relationships between inventory practices, warehouse strategies, and technological integration with cost efficiency.

The results showed that all three independent variables positively influence cost optimization, with technology integration having the greatest influence. It means that digitization with the use of ERP, IoT, and warehouse automation is vital to eliminating operational inefficiency and supporting real-time decision-making. The use of inventory control methods like JIT and EOQ significantly reduced holding and ordering costs. On the same note, warehouse tactics such as lean-style layouts and automated storage systems were associated with reduced labor usage and lower storage costs.

On balance, the findings confirm the theoretical provisions of the Resource-Based View and Systems Theory, stating that members of integrated and technology-driven supply chains are valuable organizational resources. The paper has concluded that optimization of costs should not be the product of small-scale enhancements but the product of harmonized integration and modification over the system. The above knowledge offers a practical guide to companies seeking to improve their supply chain in a competitive and resource-scarce business climate.

RECOMMENDATIONS

Several recommendations, which can be followed, are proposed based on the study's findings. First, manufacturing companies must invest in digital transformation technology like ERP, IoT, and a warehouse management system (WMS) to achieve synchronized activities and enable real-time information sharing. Second, it is important to create cross-functional training programs for companies to easily adopt and use integrated systems. Third, inventory and warehouse management must have a concentrated leadership structure and work out with a collective performance measure to eliminate silos within the departments. Fourth, in Pakistan, government and inter-industry associations must support the infrastructural and digital literacy requirements of SMEs seeking to modernize their supply chains. Finally, businesses can assist in conducting a periodic audit of the supply chain to detect inefficiency, upgrade technology and other features (Khan et al., 2023; Gligor et al., 2022).

LIMITATIONS

There are several limitations in this research, although it gives good insights. The qualitative method employs a case study approach with purposive selection of the participants, which limits the generalizability of the results to other industries. The sample was small and limited to a few manufacturing companies only in Karachi, which might not reflect the wider situation of supply chains in Pakistan as a whole. Also, the research highlighted the management angle, hence missing the operational-level issues. Additionally, this was because limited data about the costs were available, hence they were unable to conduct quantitative measures of the financial effects of integration. Future research may have a mixed-method solution with an increase in the sampling and introduce a financial measure of performance to give credence to the impact.

Significance

This study is of academic and practical value. Academically, it can fill a significant gap in the literature by providing empirical answers to questions regarding how the integration of inventory

and warehouse impacts the cost optimization in the environment of a developing economy. It generalizes the use of RBV and Systems Theory to supply chain practices, especially in the manufacturing industry of Pakistan. In practice, the study provides business executives and supply chain professionals with potentially effective measures for modernizing their operations to minimize waste and enhance competitiveness. It also offers a strategy guide to the adoption of technologies and the redesign of operations that could be modified to fit into resource-crunched settings. Because digital transformation will no longer be optional, the given study is an opportune contribution to sustainable supply chain development.

REFERENCES

- Akbari, M., & Do, T. N. A. (2021). A systematic review of machine learning in logistics and supply chain management: Current trends and future directions. *Benchmarking: An International Journal*, 28(9), 2704-2734. <https://doi.org/10.1108/BIJ-10-2020-0514>
- Ali, M., & Kaur, R. (2022). Identification and evaluation of practices influencing inventory and warehouse performance: A fuzzy Delphi-BWM-CoCoSo approach. *International Journal of Industrial Engineering Computations*, 13(1), 37-56. <https://doi.org/10.5267/j.ijiec.2021.8.001>
- Alvarez-Placencia, A., Turrubiates-Romero, L., & González-Ramírez, R. G. (2020). Inventory optimization during the COVID-19 pandemic: A case study of a Mexican industrial company. *Journal of Industrial Engineering International*, 16(3), 351-364. <https://doi.org/10.1007/s40092-020-00378-3>
- Assis, R. de., & Sagawa, J. K. (2018). Assessment of the implementation of a warehouse management system in a multinational company of industrial gears and drives. *Gestão & Produção*, 25(2), 370-383. <https://doi.org/10.1590/0104-530x3315-18>

- Attaran, M. (2020). Digital technology enablers and their implications for supply chain management. *Supply Chain Forum: An International Journal*, 21(3), 158–172. <https://doi.org/10.1080/16258312.2020.1751568>
- Barney, J. B. (1991). Firm resources and sustained competitive advantage. *Journal of Management*, 17(1), 99–120. <https://doi.org/10.1177/014920639101700108>
- Batarlienė, N., & Jarašūnienė, A. (2024). Improving the quality of warehousing processes in the context of the logistics sector. *Sustainability*, 16(6), 2595. <https://doi.org/10.3390/su16062595>
- Bryman, A. (2021). *Social research methods* (6th ed.). Oxford University Press.
- Creswell, J. W., & Creswell, J. D. (2023). *Research design: Qualitative, quantitative, and mixed methods approach* (6th ed.). SAGE Publications.
- Duan, X., & Chang, C.-T. (2022). Dynamic optimization for a coordinated replenishment system considering seasonal demand and price quantity discount. *Applied Mathematical Modelling*, 108, 308–325. <https://doi.org/10.1016/j.apm.2022.03.038>
- Elsawaf, N. (2023). Smart warehouse design using lean principles to reduce cost and enhance performance. *International Journal of Logistics Research and Applications*, 26(2), 189–206. <https://doi.org/10.1080/13675567.2022.2112045>
- Gligor, D. M., Esmark, C. L., & Ghosh, M. (2022). A systems theory approach to supply chain agility and operational resilience. *International Journal of Logistics Management*, 33(3), 902–919. <https://doi.org/10.1108/IJLM-05-2021-0200>
- Haekal, J. (2023). Inventory analysis using Economic Order Quantity (EOQ) and Just-in-Time (JIT) approach. *International Journal of Scientific and Academic Research (IJSAR)*, 3(2), 44–50. <https://ijsar.net/index.php/ijsar/article/view/94>
- Kaakkunen, N. (2023). Developing customer profitability analysis from the perspective of fixed costs and depreciation allocation. LUT University Publications. <https://lutpub.lut.fi/handle/10024/166508>
- Khan, A. U., Raza, M., & Khan, M. A. (2023). Technology integration in supply chain management: A study of Pakistani manufacturing firms. *South Asian Journal of Operations and Logistics*, 2(2), 41–63. <https://doi.org/10.57044/SAJOL.2023.2.2.2307>
- Lizot, M., Trojan, F., & Afonso, P. (2021). Combining Total Cost of Ownership and Multi-Criteria Decision Analysis to improve cost management. *Agriculture*, 11(2), 139. <https://doi.org/10.3390/agriculture11020139>
- Min, H. (2023). Smart warehousing as a wave of the future. *Logistics*, 7(2), 30. <https://doi.org/10.3390/logistics7020030>
- Olaniyi, M., & Pugal, R. (2024). Optimizing inventory management in manufacturing supply chains: A study on lean practices and predictive analytics. *International Journal of Supply Chain Management*, 13(1), 91–103. <https://doi.org/10.20547/ijscm.13.1.8>
- Oluwademilade, E., Umoga, J., Amoo, O. O., & Atadoga, A. (2024). AI-driven warehouse automation: A comprehensive review of systems. *GSC Advanced Research and Reviews*, 18(2), 272–282. <https://doi.org/10.30574/gscarr.2024.18.2.0063>
- Pournader, M., Ghaderi, H., Hassanzadegan, A., & Fahimnia, B. (2021). Artificial intelligence applications in supply chain management. *International Journal of Production Economics*, 241, 108250. <https://doi.org/10.1016/j.ijpe.2021.108250>
- Saunders, M., Lewis, P., & Thornhill, A. (2019). *Research methods for business students* (8th ed.). Pearson Education Limited.
- Tavakol, M., & Dennick, R. (2011). Making sense of Cronbach's alpha. *International Journal of Medical Education*, 2, 53–55. <https://doi.org/10.5116/ijme.4dfb.8dfd>

Von Bertalanffy, L. (1968). General System Theory:
Foundations, Development, Applications.
New York: George Braziller.

